

## **Information for group leaders and parties of 20 guests and more**

*Christmas is more than a date on the calendar, it is a place in the heart. It is a time of treasured memories; a special toy, a decorated tree, a family tradition.  
National Christmas Center is the place to share those wonderful memories.*

Tours at National Christmas Center are self-guided. Please allow at least a 1 1/2 hour stay. For groups of 20 or more, we can sometimes accommodate your schedule by either opening earlier or opening during our 'close-down' period (January - February). (Please note: A \$35 surcharge is added to all tours that arrive before 10am or after 6pm)

National Christmas Center is handicap accessible and there are numerous seating opportunities throughout the exhibits.

### **Group Arrival**

- \* Upon arrival at National Christmas Center, have your driver pull the coach up to the front steps or wheelchair ramp.
- \* Please have your group remain on the coach. A representative will greet your group and offer a brief introduction of the tour.
- \* Ample coach parking is available on the grounds.
- \* Students and youth groups are required to have at least one adult for each 5-6 children. We ask that students/youth stay with their chaperones during their tours.

### **Scheduling & Payment**

Reservations can be made by either calling :  
(717) 442-7950  
by Fax :  
(717) 442-9304  
by emailing to ncc AT nationalchristmascenter.com

Payment may be made by cash, check or credit card on the day of the tour. A \$50.00 deposit may be required. Deposit is refundable if tour is canceled at least one week prior to the scheduled date. No changes, except additions, may be made to the count on the day of the tour. (Please note: a \$35 surcharge is added to all tours that arrive prior to 10am or after 6pm)

Groups will be charged in full for the count we are given when we make our final confirmation call.

Admission for the escort and driver of your group (20 count minimum) will be complimentary.

Group rates are available.

## **Cancellations**

If there is a change in your scheduling, or a cancellation of your tour, we ask that you call National Christmas Center at least one week prior to your reservation date to ensure refund of any prepaid money.

## **Guidelines**

- \* Photography and video recording are permitted at the National Christmas Center.
- \* Please stay on designated walkways; do not touch the life-cast figures.
- \* We ask that children do not run through the exhibits. Children must be attended by an adult at all times.
- \* National Christmas Center is a smoke-free environment.

## **Comments**

See what fellow tour operators and tour company owners have to say about National Christmas Center:

\* "The National Christmas Center is too special for words. It is a passion. It is an encouragement. It is a heart-warming, spirit-lifting experience. It is mesmerizing and a place you do not want to leave."

\* *Linda Morris Executive Director for six motorcoach associations, including Virginia, North Carolina, South Carolina, Georgia, Alabama, Louisiana*

\* "Spectacular! Far exceeded anything I could have imagined. It really rivals Disney. You will see me again!"

\* *Butch Smith Action Tours of PA, Inc., Pennsylvania*

\* "A "must-see" in Lancaster County."

\* *Gwen Elmore Fun Tours, Virginia*

\* "I now see what my groups have been raving about. This place is a true gem!"

\* *Todd Hopkins Holiday Tours, North Carolina*

\* "Unbelievable experience!"

\* *Udean Burke Christian Tours, North Carolina*

\* "My groups love this place. It is the highlight of their trip!"

\* *Mike Toscano Best of Times, Massachusetts*